

A close-up photograph of a cardboard shipping box. A white label is partially visible, with a small red mark on it. The box is made of brown cardboard with visible corrugated edges. The lighting is soft and warm, creating a professional and elegant atmosphere.

JB
LUXURY

Shipping Instructions

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Shipping Instructions for Sending Items to Us

Thank you for choosing to sell your items to us. To ensure a smooth and efficient process, please follow the shipping instructions below:

Prepare Your Items for Shipping:

- Carefully pack your items to prevent any damage during transit.
- Use bubble wrap or other protective materials to cushion your items.
- Choose a sturdy box or padded envelope that is appropriately sized for your items.

Include Necessary Documentation:

- Include a copy of your sales order or receipt inside the package.
- Make sure the documentation contains your contact information and any reference number provided by us.

Label Your Package:

- Clearly write our return address and your return address on the package.
- Double-check the address to ensure it is correct to avoid any delivery issues.

Choose a Reliable Shipping Service:

- You must use the courier service we provide or advise you to use with tracking options.
- Consider purchasing insurance for high-value items if you have arranged your own delivery to protect against loss or damage. We are not responsible for loss or damage that occurs during shipping.

Take Images for Proof:

- Before sealing the package, take clear photos of the items you are sending.
- Take photos of the packaging materials used to show how well the items are protected.
- Photograph the sealed package with the shipping label visible.
- These images will serve as proof in the event of a claim for loss or damage during shipping.

Keep Your Receipt and Tracking Information:

- Retain the receipt and tracking number provided by the shipping service.
- Monitor the shipment status and ensure the package is delivered to us.

Shipping Address:

Joshua Bradley Luxury
Norwich House, Savile Street
Kingston Upon Hull
HU1 3ES

Contact Information:

If you have any questions or need assistance, please contact us at:

- Email: sales@joshuabradleyluxury.com

- Phone: [+44 \(0\)7946675992](tel:+44(0)7946675992)

Thank you for your cooperation. We look forward to receiving your items and completing your sale.



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